



Communication Policy Of The Sponsorship Programs

Another Friendly Reminder Regarding Hearts In Motion's (HIM) School Sponsorship Communication Policy.

This policy is in place in order to avoid any alleged wrongdoing, misconduct or inappropriate behavior on the part of the sponsors and sponsored children.

Also, this policy is designed to protect sponsors from being approached by the children and their families who may be seeking secondary benefits that are not authorized by the Programs.

Therefore, HIM asks that sponsors do not communicate directly with their sponsored children. All types of communication must go through a HIM representative. A HIM representative must be present at any in-person communication.

All communication regarding a sponsored child must be directed to the US office. Any and all communication to the Guatemalan HIM staff regarding a sponsored child via any medium i.e. social media, telephone, e-mail ... will be redirected to the US office for a response.

The children and their parents are aware that any direct contact with their sponsors via email, telephone or any type of social media will result in immediate removal from the Programs. This includes, but shall not be limited to Facetime, Facebook, WhatsApp, Instagram, Twitter, etc.

Such unauthorized communication puts HIM and the children at risk. Hearts In Motion will not be liable for any consequence that arises out of a sponsor's outside communication with a child.

Your anticipated cooperation and understanding is greatly appreciated.